



Hospital Consumer Assessment of Healthcare Providers and Systems (HCAHPS) Survey

Reporting Period for HCAHPS Measures and Star Ratings: First Quarter 2018 through Fourth Quarter 2018 Discharges

Stanton County Hospital Johnson, KS 67855

| | |
|-----------------------------|----|
| Number of Completed Surveys | 10 |
| Survey Response Rate | 23 |

| HCAHPS Composites | HCAHPS Star Rating (0 out of 5) | Your Hospital's adjusted score | | | State Average | | | National Average | | |
|--|---------------------------------|--|---------------------------|-----------------------------|--|---------------------------|-----------------------------|--|---------------------------|-----------------------------|
| | | % Sometimes to Never | % Usually | % Always | % Sometimes to Never | % Usually | % Always | % Sometimes to Never | % Usually | % Always |
| Composite 1 (Q1 to Q3) | N/A | 0 | 5 | 95 | 3 | 13 | 84 | 4 | 15 | 81 |
| Composite 2 (Q5 to Q7) | N/A | 0 | 3 | 97 | 4 | 11 | 85 | 5 | 14 | 81 |
| Composite 3 (Q4 & Q11) | N/A | 0 | 3 | 97 | 5 | 18 | 77 | 8 | 22 | 70 |
| Composite 4 (Q13 & Q14) | N/A | 15 | 4 | 81 | 10 | 21 | 69 | 13 | 22 | 65 |
| Composite 5 (Q16 & Q17) | N/A | 0 | 17 | 83 | 14 | 17 | 69 | 17 | 17 | 66 |
| Hospital Environment Items | Star Rating (0 out of 5) | % Sometimes to Never | % Usually | % Always | % Sometimes to Never | % Usually | % Always | % Sometimes to Never | % Usually | % Always |
| Q8 Cleanliness of Hospital Environment | N/A | 0 | 9 | 91 | 5 | 15 | 80 | 7 | 18 | 75 |
| Q9 Quietness of Hospital Environment | N/A | 0 | 11 | 89 | 6 | 27 | 67 | 10 | 28 | 62 |
| Discharge Information Composite | Star Rating (0 out of 5) | % Yes | % No | % Yes | % No | % Yes | % No | % Yes | % No | % No |
| Composite 6 (Q19 & Q20) | N/A | 92 | 8 | 87 | 13 | 87 | 13 | 87 | 13 | 13 |
| Care Transition Composite | Star Rating (0 out of 5) | % Disagree to Strongly Disagree | % Agree | % Strongly Agree | % Disagree to Strongly Disagree | % Agree | % Strongly Agree | % Disagree to Strongly Disagree | % Agree | % Strongly Agree |
| Composite 7 (Q23 to Q25) | N/A | 0 | 49 | 51 | 3 | 39 | 58 | 5 | 42 | 53 |
| HCAHPS Global Items | HCAHPS Star Rating | Your Hospital's adjusted score | | | State Average | | | National Average | | |
| Q21 Overall Rating of Hospital | Star Rating (0 out of 5) | % 0 to 6 rating | % 7 and 8 rating | % 9 and 10 rating | % 0 to 6 rating | % 7 and 8 rating | % 9 and 10 rating | % 0 to 6 rating | % 7 and 8 rating | % 9 and 10 rating |
| Overall Rating of Hospital (1 = Worst Hospital 10 = Best Hospital) | N/A | 0 | 11 | 89 | 5 | 16 | 79 | 8 | 19 | 73 |
| Q22 Willingness to Recommend this Hospital | Star Rating (0 out of 5) | % No: Definitely or Probably Not Recommend | % Yes: Probably Recommend | % Yes: Definitely Recommend | % No: Definitely or Probably Not Recommend | % Yes: Probably Recommend | % Yes: Definitely Recommend | % No: Definitely or Probably Not Recommend | % Yes: Probably Recommend | % Yes: Definitely Recommend |
| Willingness to Recommend this | N/A | 0 | 23 | 77 | 3 | 19 | 78 | 5 | 23 | 72 |